Exchange of Calcutta Telephones have been remaining out of order and without any service to the subscribers;

(b) whether the number of faulty or dead telephones has termendously increased during the past one month;

(c) whether written complaints of the subscribers have not been attended to by the respective Exchange of Calcutta Telephones during the past one month;

(d) if so, the details thereof; and

(e) further action to be taken to put "RLU" systems on war footing basis and to reduce the number of dead telephones?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI JANESHWAR MISHRA): (a) Yes, Sir. A large number of faults have occurred in the areas served by these exchanges.

(b) No, Sir. There has been a reduction in the total number of faults in August as compared to the earlier month of July 1990.

(c) Complaints are received and action is initiated but there is some time lag between receipt of complaint and its disposal. This is due to large number of faults during monsoon period and delay involved in repairing the cable faults.

(d) Written complaints:

Received in July 1990	216
Attended	90

(e) An RLU of 4000 lines capacity has already been installed to partly replace '46' exchange. It is being expanded during 1990-91 to gradually replace all the old equipment.

Refusal to accept the Store Items by Hindustan Shipyard Limited from Public Sector Units

3218. PROF. SOURENDRA BHATTACHARJEE: Will the Minister of SURFACE TRANSPORT be pleased to state:

(a) whether it is a fact that the Hindustan Shipyard Limited, Visakhapatnam has been discouraging various public sector units from Supplying to the company on its requirements of store-items;

(b) whether it is a fact that various public sector units stand registered with the HSL for supply of different items of stores; and

(c) if so, the details of public sector units that stand registered with the HAL as on 31st August, 1990 and the amount of purchases made by HSL from them with comparative statement of supplies taken from private enterprises for same items of stores during the past three years?

THE MINISTER OF SURFACE TRANSPORT (SHRI K. P. UNNIKRISHNAN): (a) No, Sir.

(b) Yes, Sir.

(c) The list of Public Sector Units registered with HSL is given in Annexure I. Annexure II gives the information regarding purchases made by HSL from the registered PSUs with comparative statement of supplies taken from private enterprises for same items of stores during the last 3 years.

Statement

I. *List of Pubiic Sector Undertakings Registered with Hindustan Shipyard Limited*

1. M/s. Garden Reach Ship Builders and Engineers Ltd., Calcutta
2. M/s. Hindustan Zinc Limited, Visakhapatnam.
3. M/s. Bharat Petroleum Corporation Ltd., Visakhapatnam.
4. M/s. Indian Oil Corporation Ltd., Visakhapatnam.
5. M/s. Hindustan Petroleum Corporation, Visakhapatanam.
6. M/s. Bharat Heavy Plate and Vessels Ltd., Visakhapatnam.
7. M/s. Steel Authority of India Limited.
8. M/s. Visakhapatnam Steel Project.

9. M/s. Heavy Engineering Corporation, Ranchi.
10. M/s. Balmer Lawrie and Co. Ltd., Cochin.
11. M/s. Electronics Corporation of India Limited.
12. M/s. Mazagon Docks Limited, Bombay.
13. M/s. Hindustan Machine Tools Limited, Hyderabad.
14. M/s. Bharat Heavy Electronics Limited.
15. M/s. Bharat Heavy Electricals Limited.
16. M/s. National Textiles Corporation.
17. M/s. Jessops and Co. India Limited India Limited.
18. M/s. Indian Drugs and Pharmaceuticals Limited.
19. M/s. Indian Telephone Industries.
20. M/s. Hindustan Photo Films.
21. M/s. Bharat Earth Movers Limited.
22. M/s. Tyre Corporation of India Limited
23. M/s. Coal India Limited.
24. M/s. Bharat Coking Coal Limited.
25. M/s. Dredging Corporation of India Limited.
26. M/s. Indian Iron and Steel Co. Limited.
27. M/s. Punjab Power Pack.
28. M/s. Mysore Lamps Limited, Bangalore.
29. Ms. Kerala Soaps, Calicut.
30. M/s. Keltron, Trivendrum.
31. M/s. Marine & Communication Electronics, Visakhapatnam.
32. M/s. A. P. Textiles Corporation.

Statement

II. Statement showing Amoun of Purchases made by HSL from Public Sector undertakings and Private Parties

Name & Materia	Approx. value of order placed (Rs. in lakhs)			Comparative figures in respect of private enterprises (Rs. in lakhs)		
	1987	1988	1989	1987	1988	1989
1	2	3	4	5	6	7
M/s. Jssops & Co. India Limited						
Ship Cranes etc. . .	0.23	1.81	730.35	..	NIL	..
Hindustan Zinc Ltd.						
Zinc . .	9.32	18.07	15.36	.	NIL	..
Visakhapatnam Steel Project						
Steel	..	10.23	2.56	Pl. see against SAIL		
Hindustan Machinne Tools Limited						
Workshop Machinery etc.	12.45	4.91	0.14	..	NIL	..
Bharat Petroleum Corporation Limited						
Oils	..	..	0.82	..	NIL	..

1	2	3	4	5	6	7
Indian Drugs & Pharmaceuticals Ltd.						
Medicines . . .	0.42	..	0.21	4.96	4.74	4.99
Hindustan Photo Films						
X-Ray Films . .	1.83	3.92	3.00	..	NIL	..
Steel Authority of India Limited (SAIL)						
Steel	239.36	194.75	176.25	6.55	7.45	8.50
Indian Oil Corpn. Ltd.						
Oils	80.16	24.67	41.83	..	NIL	..
Indian Telephone Industries						
Telephone spares . .	0.06	0.52	0.20	..	NIL	..
Tyre Corpn. of India Ltd.						
Tyres	0.97	1.92	1.11	2.08	2.11	3.04
Hindustan Petroleum Corporation						
Oils	1.29	8.09	.	.	NIL	..
Bharat Heavy Plate and Vessels Limited						
Test Separator . .	..	..	311.45	..	NIL	..
Bharat Heavy Electricals Limited						
Solar Power System ; .	45.94	..	33.53	..	NIL	..
Indian Iron Steel Co. Limited						
Steel	..	1.52	0.74	..	NIL	..
Indian Oil Corpn. Ltd.						
Oils & Lubricants . .	..	0.43	1.05	..	NIL	..
Hindustan Petroleum Corpn.						
Oils & Lubricants . .	5.75	..	9.21	..	NIL	..
Punjab Power Pack						
Batteries . . .	12.60	..	..	..	..	..
Mazagon Dock Limited						
Reducer Tee . . .	..	..	0.10	..	NIL	..
4" Plug Valves . .	..	0.36	..	..	..	..

1	2	3	4	5	6	7
M/s. National Textiles Corporation (NTC)						
Boiler Suit/Uniform Cloth	8.77	7.07	..	0.06	0.09	1.46
AP State Textiles Dev. Corpn.						
Boiler Suit/Uniform Cloth	..	..	0.20	See Against NTC		
M/s. Mysore Lamps, Bangalore						
Bulbs/Fl Lights/Tubes	3.55	1.91	1.83	..	..	..
M/s, Kerala Soap Colicut						
Toilet Soaps	0.26	..	..	..	..	..
Marine & Communication Electronics, VSP	0.10	..	37.61	..	..	..
Keltron, Trivendrum						
Electronic Punching System/ Punching Cards/Spares		9.97	..	..	..	..
Balmer Lawrie Co. & Ltd., Cochin						
Launching Grease		0.95	..	..	..	..

Telephone connections of Ballabhgarh telephone exchange

3219. SHRI GHUFRAN AZAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government are aware that most of the telephone connections of Ballabhgarh Telephone Exchange located in Sector 6 of Faridabad remain mostly out of order and no action is taken by the concerned officials on complaints of subscribers in this regard;

(b) if so, the details thereof and what are the reasons therefor;

(c) whether the telephone subscribers having connection from this Exchange do not get the incoming and outgoing calls through even within Faridabad and Delhi *vice-versa;* if so, what are the reasons; and

(d) what action is contemplated against the officials responsible for manning this telephone exchange in order to remove difficulties to the subscribers and what are the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI JANESHWAR MISHRA): (a) Performance of Ballabhgarh telephone exchange is generally satisfactory and prompt action is being taken on complaints of subscribers.

(b) Question does not arise in view of reply to (a) above.

(c) The subscribers are getting outgoing and incoming calls between Faridabad and Delhi and *vice-versa*, but they may sometimes meet with congestion during busy hours due to heavy telephone traffic.

(d) Question does not arise in view of reply to (c) above.

Activities of Indian Social Institute

3220. SHRI GHUFRAN AZAM: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether Government have received complaints regarding illegal activities and anti-Indian propaganda being carried out by the Indian Social Institute, a Delhi-based voluntary organisation; if so, the details in this regard;